

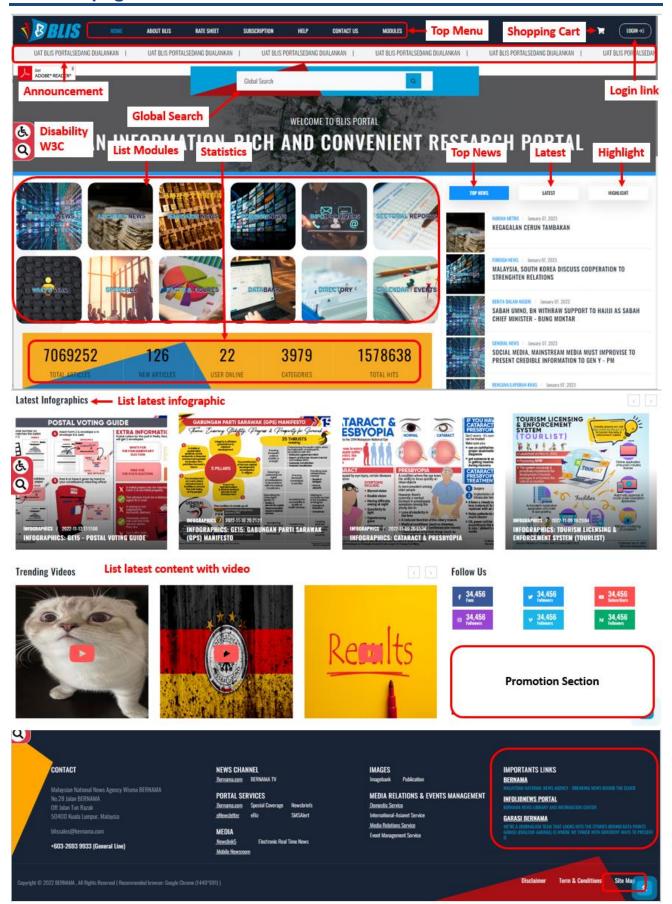
User Manual BLIS Portal

Version: 1.0

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1 Homepage



1.1 What are in Homepage?

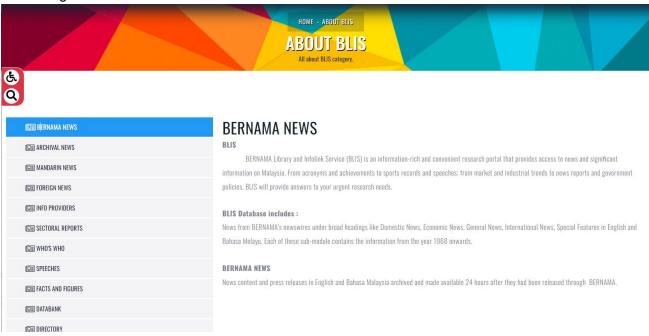
Top menu is a header of the page. It is a navigation of the BLIS Portal. Each page has top menu. Top menu is a link to go a page for each section.

Menu	Description
Home	A homepage or main page of the portal
About BLIS	Description/information for all modules in Portal
Rate Sheet	Current information of the subscription price
Subscription	For self-register membership/subscription and information of subscription program
Help	Q&A about using BLIS Portal
Contact Us	An information of how to get in touch with system admin
Modules	Provide link for active modules
Shopping Cart	Only available for unregistered user to purchase content in BLIS Portal
Login	Features for registered user to enter the BLIS Portal
Welcome	A link for registered user to manage their account
Announcement	Formal public statement from BLIS Admin
Global Search	Search for every occurrence of content by any keywords
Module (Image)	A link for each module with search advance features
Total article	Total number of published contents in BLIS
New article	Total number of new published contents
User Online	Current number of user online
Categories	Total number of categories in BLIS
Total hits	The number of times the user visit and total number of downloads
Top News	Highest hit count content/article
Latest	Newest published content
Highlight	The content that has special occurrence
Latest	Most recent infographic content
Infographic	
Trending Videos	Most recent videos
Promotions	Advertisement from other business or websites.
Important link	List of hyperlinks that might be useful for BLIS user references.
Site map	Link to page sitemap according to BLIS menu

2 General

2.1 How to Get Information About BLIS

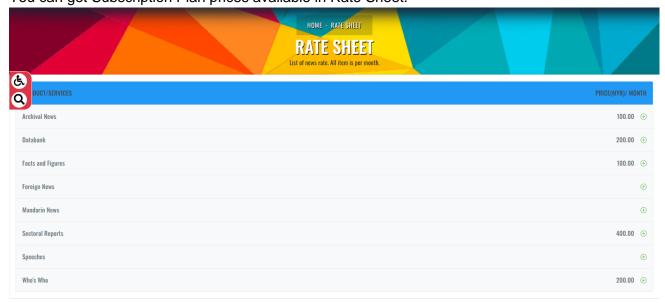
You can get more information about BLIS at About BLIS.



All Modules in BLIS description will be inform in this page.

2.2 How to Know Subscription Plan Prices

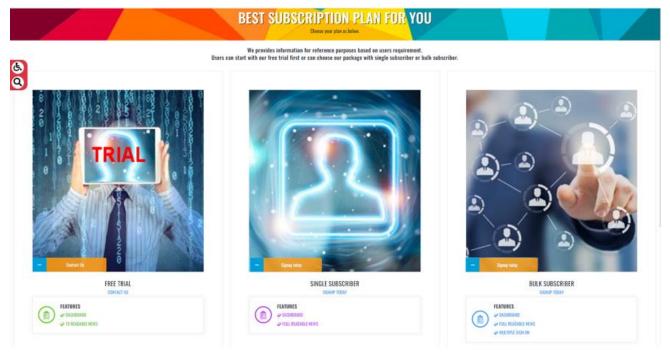
You can get Subscription Plan prices available in Rate Sheet.



Prices shown are based on monthly subscription.

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2.3 What Type of User Available in BLIS Subscription?

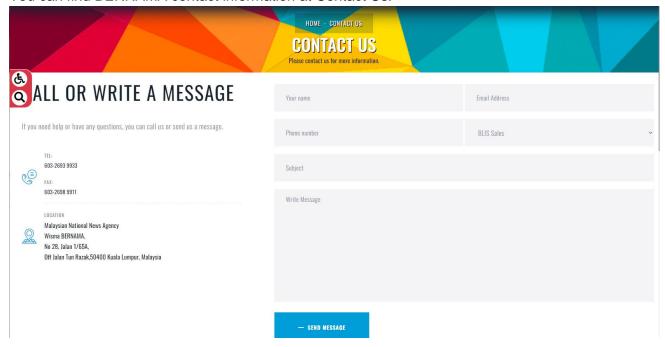


There are 3 types of user subscription available in BLIS which are;

- 1. Single Subscriber: One login ID per user
- 2. Bulk Subscriber: Login ID can be logged by multiple user
- 3. Trial User: Have a limited access to view content

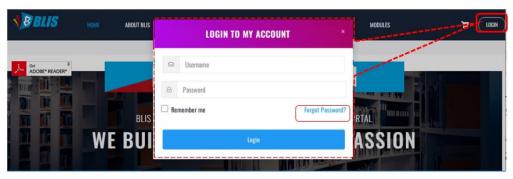
2.4 How to Contact BERNAMA

You can find BERNAMA contact information at Contact Us.



2.5 How to Login to BLIS Portal

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- Step 1 Click on LOGIN at top right
- Step 2 Insert Username
- Step 3 Insert Password
- Step 4 Click "Login" button or press "Enter"

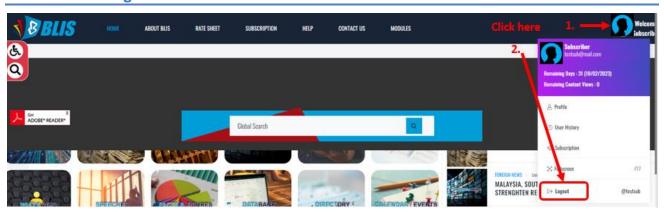
2.6 How to Retrieve Forgot Password

Step 1 Click on "Forgot Password" link



- Step 2 Insert registered Username or Email
- Step 3 Choose registered Security Question
- Step 4 Answer the Security Question
- Step 5 Click "Submit" button
- Step 6 A new password will be sent to user's registered email

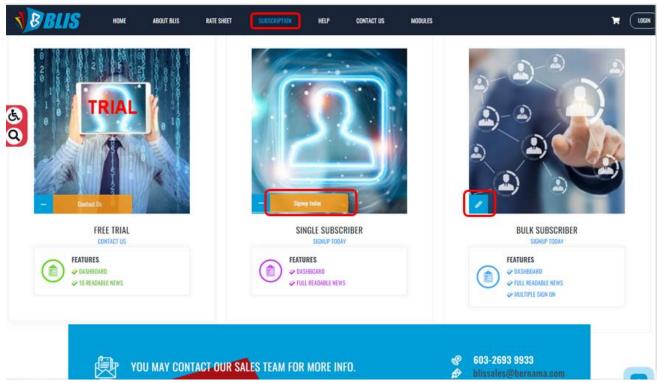
2.7 How to Logout



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3 BLIS Portal Subscription

3.1 How to Subscribe as Subscriber / Bulk Subscriber



- Step 1 Go to Subscription
 - Mouse over on and click "Signup today" on selected Subscriber or Bulk Subscriber
- Step 2 Fill in required fields.
- Step 3 Click "Next" button
- Step 4 Check and tick on subscription checkbox
- **Step 5** Agree with the Terms and Conditions
- Step 6 Click "Submit" button

An Email will be sent to registered email, wait for Admin to confirm your registration. You may not use your login ID yet until Admin verify and confirm your details.

3.2 How to Subscribe as Trial User?

Step 1 Go to Subscription

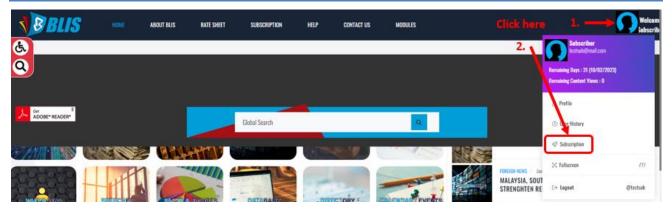
Step 2 Mouse over on and click "Contact Us" on Trial user.

Or

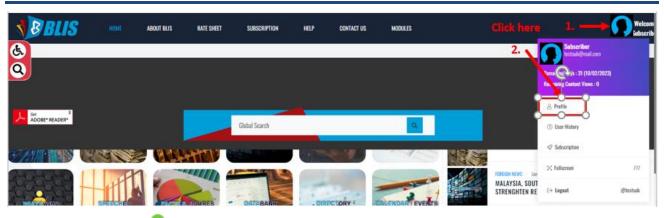
Directly contact sales team for more information

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3.3 What is My Subscription / Where I Can View My Subscription?



4 How to View Profile?



Click collapse button to view section

How to Change Profile Picture

- Step 1 Go to Profile
- Step 2 In Profile Picture section, click "Choose picture" or "Browse file"
- Step 3 Choose a picture
- Step 4 Click "Save Changes" button

4.2 How to Change Password

- Step 1 Go to Profile
- Step 2 In Change Password section, insert current password
- Step 3 Insert new password
- Step 4 Insert new password
- Step 5 Click "Save Changes" button

4.3 How to Edit Address

- Step 1 Go to Profile
- Step 2 In Edit Address section, edit/change address details
- Step 3 Click "Save Changes" button

4.4 How to Edit Communication Details

- Step 1 Go to Profile
- Step 2 In Edit Communication Details section, edit/change communication details
- Step 3 Click "Save Changes" button

4.5 How to View User History (activity)

- Step 1 Click on Profile Picture
- Step 2 Click on "User History"

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5 How to Search Contents

There are 3 ways you can use to search content.

5.1 Search Manually



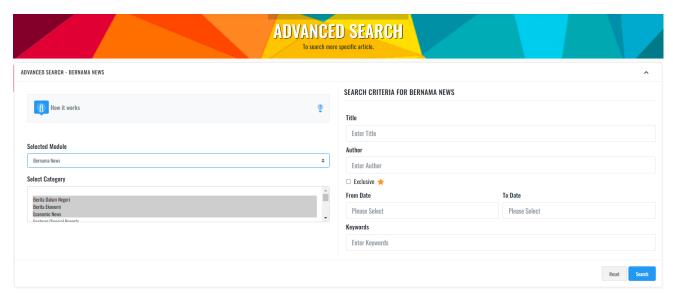
- Step 1 Go to Module which you know where the article should be located
- Step 2 Click on the Category to short down the list
- **Step 3** You may shorten down the list by filter it by article date, month, year or its sub category (which is set by Admin)
- Step 4 To look for specific title, you may key in the keyword in Search field provided (on top right)
- **Step 5** To expend or shrink the size of list, you may choose a show entry options from 10, 50, 75 and 100.
- **Step 6** To view the first paragraph of the article, click on icon to show the first paragraph of the article and click on to hide it.

5.2 Using Advance Search

In case you know the Module but looking for more specific article, you may use an advance search.



Step 1 Go to Module which you know where the article should be located or simply click on Module image at homepage

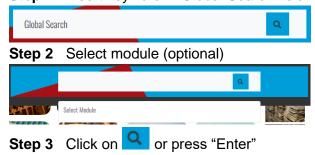


- **Step 2** Choose category you would like to search (Optional)(SHIFT+click category; to select more)
- **Step 3** Select your search criteria and fill a keyword of article you are looking for (Search criteria may be different from another module
- Step 4 Click "Search" button
- Step 5 The result will be display below the Advance Search form

5.3 Using Global Search

In case you are not sure the article module or category, you may use Global Search to look for the article you want.

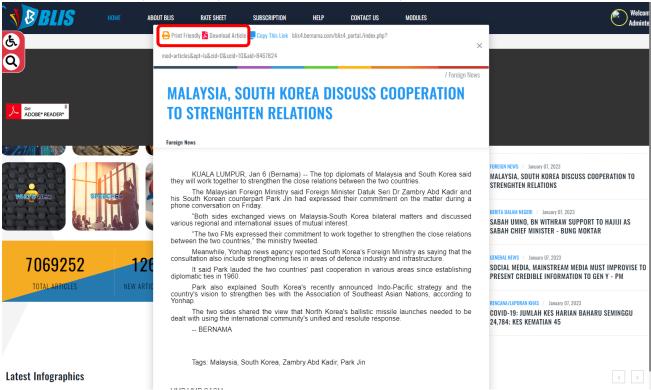
Step 1 Insert keyword in Global Search field



6 How to View Content

6.1 Registered user

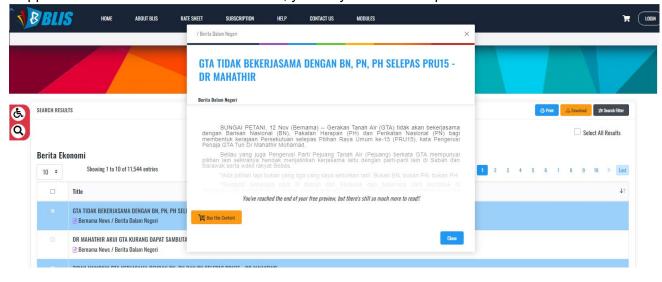
You are required to Login as user with a subscription to access Modules & Category in BLIS Portal. If you are BLIS User, you can only view content that is under your subscription.



If you are already login with subscription of the modules, you may click on content's Title

6.2 Unregistered User

Unregistered user has limited paragraph of content. You may click on content's title to view a snippet of the content. To view full content, you may subscribe or purchase the content.



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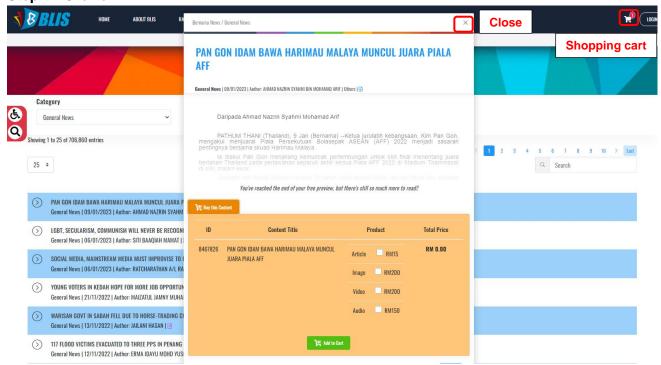
7 How to Purchase Content

This feature is for user who want to buy only certain content.

You may start by searching the content and click on the content's title.

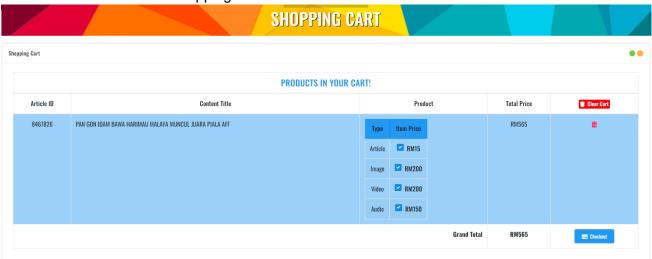
Step 1 Click on content's title

Step 2 Click on Buy this Content



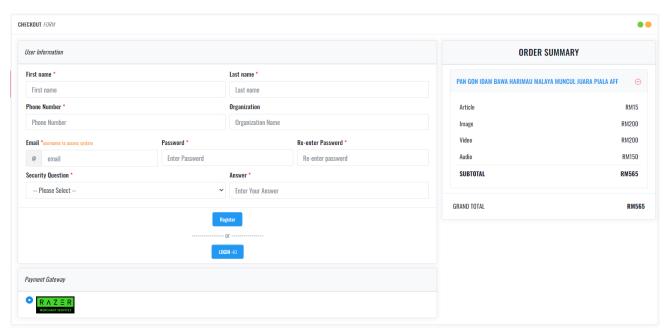
- Step 3 Click on checkbox that you want to buy
- Step 4 Click Add to Cart to add to cart
- Step 5 Click X or CLOSE button to close and continue browsing
- **Step 6** Continue browsing and repeat Step 1 to Step 4
 Or

Click cart to view shopping cart



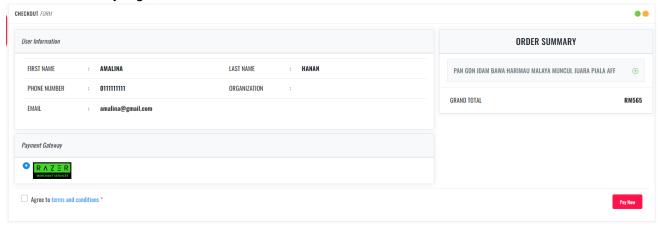
Step 7 Review your cart (you may untick/tick the checkbox, and click delete to remove from cart)

Step 8 Click Checkout button to proceed.



Step 9 To new user;(1) Insert details (2) Click "Register" button (3) Click Login to login to system. To registered ad-hoc user; Click Login and login to system.

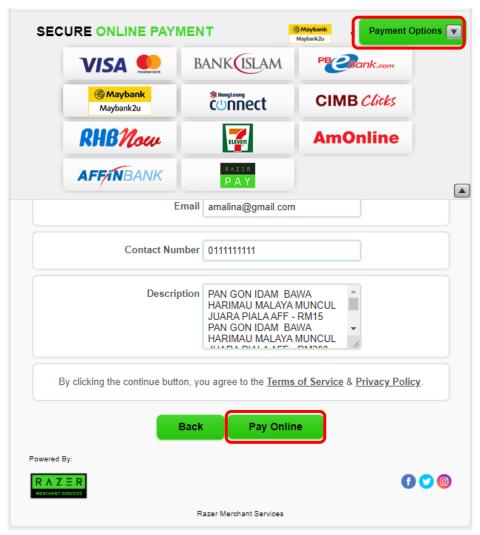
After successfully login;



Step 10 Click on checkbox as agree to terms and condition

Step 11 Click "Pay Now" button will redirect to payment gateway.

At payment gateway;



Step 12 Select payment method

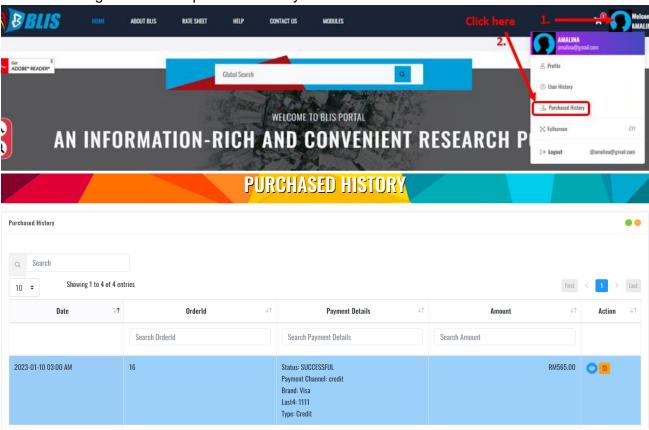
Step 13 Insert details and agreed to terms and conditions

Step 14 Click "Pay Online" button will redirect to payment page (internet banking)

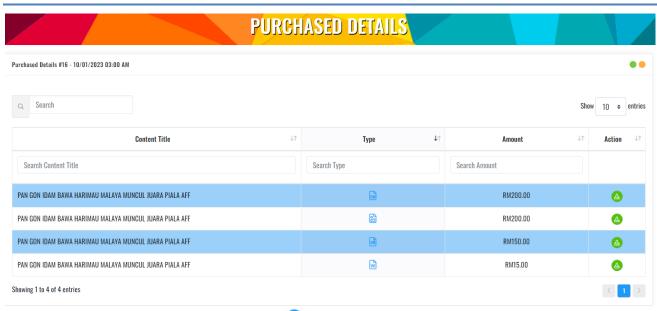
After successful purchased, the purchased content can be view at purchase details page.

7.1 How to View Purchased History

You have to login to view the purchase history



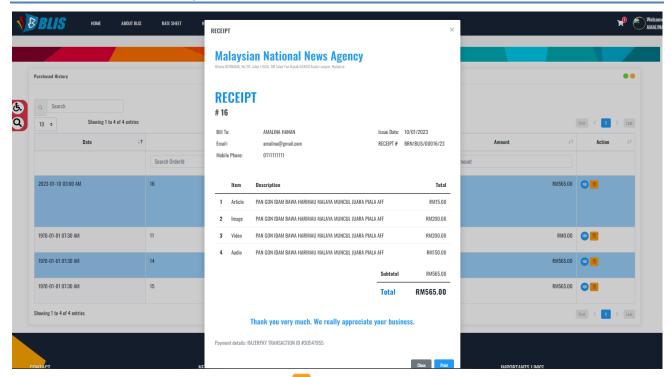
7.2 How to View Purchase Details



Step 1 In purchase history page, click on of selected purchased to view details

Step 2 Click on 6 to download content

7.3 How to View Receipt



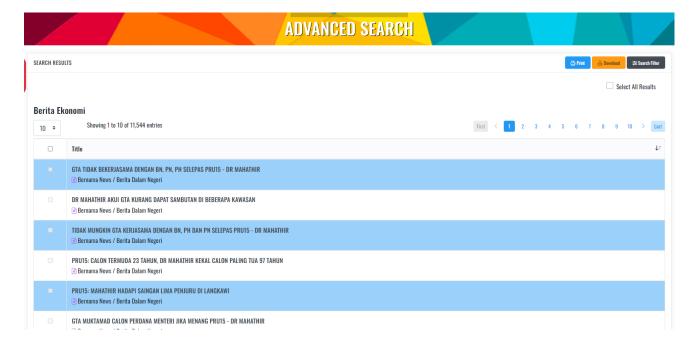
Step 1 In purchase history page, click on of selected purchased to view details

8 How to Print and Download Content

- Step 1 Click on content's title to view full content
- Step 2 Click on [→]Print Friendly to print
- Step 3 Click on Download Article to download

8.1 How to Print and Download Content in Bulk

Step 1 Search article in Global Search or Advance Search



- Step 2 Tick checkbox on selected content
- Step 3 Click on "Print" to print all selected content
- Step 4 Click on "Download" to download all selected content

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